



EQUS Referral Program Terms and Conditions

These EQUS Referral Program Terms and Conditions (“Terms and Conditions”) effective January 28, 2025, shall govern the EQUS Referral Program (the “Referral Program”) between participants (“you”, the “Referrer” or the “Referred Member”) and EQUS REA Ltd. (“EQUS”).

Definitions

Member: means any person or corporation who is currently receiving electric distribution services from EQUS and whose account is in good standing with EQUS.

Referrer: means an existing EQUS member whose account(s) must be in good standing, or a non-member of EQUS who refers new EQUS members to EQUS in accordance with this Referral Program and these Terms and Conditions.

Referred Member: means a member who signs up for EQUS electric distribution services in accordance with the Referral Program and these Terms and Conditions.

Eligibility to Participate

The Referral Program is open to current EQUS members and non-members. The following individuals are **not eligible** to participate or receive referral bonuses under the Referral Program:

- Immediate family members (spouse, children, parents, etc.) of the Referrer or Referred Member.
- Extended family members (siblings, grandparents, in-laws, etc.) of the Referrer or Referred Member.
- EQUS employees and members of the EQUS Board of Directors.

Referral Bonus

Referrers will receive a \$250 referral bonus once their Referred Member successfully signs up for EQUS electric distribution services and meets the Referral Program’s eligibility criteria.

The maximum referral bonus a Referrer can receive is **one per calendar year** (January 1 to December 31).

Referral bonuses are **non-transferable** and cannot be combined with other EQUS promotions or offers. Except where otherwise stated, in the event of any conflict between these Terms and Conditions and any other EQUS promotions or offers, these Terms and Conditions shall prevail.



How Referrals Work

- Referrals are valid only if the Referred Member has not been a Member of EQUUS within the last 12 months.
- Referrers must ensure the Referred Member provides accurate and complete details during sign-up, including the correct relationship and contact information of the Referrer.

Referral Bonus Payout

- Referral bonuses will be issued after the Referred Member has successfully activated their EQUUS account and completed any necessary service setup steps, as determined by EQUUS in its sole discretion.
- Bonuses will be paid out by \$250 bill credit for existing EQUUS Members, or \$250 Co-Op gift card for non-Members.

Program Limits

- Referrers can earn only **one referral bonus** in any given calendar year, regardless of the number of successful referrals.
- Referrals that do not meet the program requirements (e.g., incorrect details or failed sign-ups) will not be eligible for a referral bonus.

Termination of Program

- EQUUS reserves the right to modify or terminate the Referral Program and these Referral Program Terms and Conditions at any time, with or without notice. Any changes to the Referral Program will not affect rewards already earned prior to changes.

General Conditions

By participating in the Referral Program, Referrers agree to comply with all the terms and conditions set forth by EQUUS. If any provision of these Terms and Conditions is deemed invalid or unenforceable at law, such provision will be struck and not affect the enforceability and validity of the remaining provisions. These Terms and Conditions shall be governed by the laws of the Province of Alberta.

EQUUS reserves the right to disqualify participants who engage in fraudulent or unethical activities, including but not limited to submitting multiple referrals within the same household, using false information or acting in violation of these Terms and Conditions.

All decisions regarding eligibility and bonuses under the Referral Program are at the sole discretion of EQUUS and are final.



Privacy

By participating in the Referral Program, you consent to the collection, use, retention and disclosure of your personal information by EQUS for the purposes of confirming your eligibility for the Referral Program and for EQUS to administer the Referral Program. Personal information collected under the Referral Program will be handled in accordance with EQUS's [privacy policy](#).

Members are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta).