



Field Serviceperson

EQUS was founded on the co-operative spirit. Our core values of Quality, Accountability, Community and Knowledge define the attitude our teams bring to work every day, together we deliver quality electrical services to rural Alberta.

Job Purpose

The Field Serviceperson is responsible for delivery of planned programs, service moves and upgrading requests for EQUS' members under the direction of the Area Field Services Leader. Field Servicepersons provide excellent member service, ensuring timely responses to member inquiries.

Duties

- Read meters, including reading and resetting demands and rural sub stations;
- Conduct monthly inspections of rural substations and send information to Standards group monthly;
- Inspect OCR's quarterly and record;
- Install voltage and amp recorders according to planned programs and record data electronically;
- Conduct low voltage readings as required;
- Install lightning arrestors and switches as required;
- Test and repair system grounds;
- Oversee and assist with building moves near or under power lines (de-energize as needed);
- Check line clearances (to ground, buildings or telephone lines) and locate underground lines;
- Install, inspect and/or replace meters and metering equipment as required;
- Perform main line switching as required (25KVC and below);
- Respond to or redirect customer complaints, damage claims, inquires and requests regarding:
 - Low voltages
 - High consumptions
 - Flickering of lights
 - Breaker tripping
 - Damage
 - Be on standby and take trouble calls
 - Updates all paperwork requirements as required.
 - Responsible for safe-keeping of vehicle, electronic devices, and all other EQUS property
- Obtain member vegetation consents and hot-spot sites as identified, coordinating with the Area Administrator;
- Patrol the green zone annually and document;
- Perform duties as a Construction Journeyman Powerline Technician, as required
- Act as Operator In Charge (OIC), as required
- Responsible to follow Corporate Safety Program and implementation

Review and Approval of Work

This position reports to the Area Field Services Leader



Field Serviceperson

Job Requirements and Qualifications

- Formal training in customer service would be an asset;
- Valid Class 3 driver's license with a "Q" air endorsement;
- Good safety record.

Education and Experience

- Journeyman Power line Technician Certificate;
- Five years' related service experience preferred.

Power up your career by joining the EQUS team!

Submit your application to HR@EQUS.CA



The Employee Recommended Workplace Award recognizes excellence in achieving a healthy, engaged and productive workforce. It is the only award of its kind that is based entirely on feedback from employees.

EQUS would like to thank you in advance for your resume. It will be kept on file for six months from the date it is submitted. EQUS REA LTD. (EQUS) collects only that personal information about job applicants that is needed to determine suitability for employment. The information will be used only for the purpose of evaluating that suitability. EQUS will not distribute your information to anyone else. After six months your application, and any personal information collected about you during the verification process, will be destroyed.